

# OUR BUSINESS

NATIONAL COVERAGE.
REGIONAL FOCUS.
LOCAL SERVICE EXCELLENCE.
IT'S GOT TO BE IDS.

LAMINATE AND COMPACT
DECORATIVE PANEL
WALL PANELLING
FLOORING
WORKTOPS
SINKS AND TAPS
SOLID SURFACE





## THE UK'S BIGGEST SUPPLIER OF SURFACE INSPIRATION. IT'S GOT TO BE IDS.







IDS is accredited with ISO 9001, ISO14001 and (BS) OHSAS 18001, demonstrating our commitment to the highest standards of quality, health and safety and environmental management.







### **EXCELLENCE** IN DISTRIBUTION

We are the UK's largest distributor of decorative surfaces specialising in flooring, worktops, laminates, compact, panel products, solid surface and wall panelling. With an annual turnover of more than £120 million we take the business of fulfilling our customers' needs very seriously. To this end, our network of regional branches offers the benefits of nationwide coverage, while being especially responsive to needs at a local level.

We are 100% committed to distribution, investing constantly in a best in class nationwide network that can cope with the dynamics of our industry, delivering products on a Just in Time basis. Our 90,000 sq ft Central Distribution Hub is linked to our regional branches, which total over 500,000 sq ft of warehousing across the UK. We make more than 2,000 daily deliveries using our fleet of over 100 vehicles achieving a 99% on-time, in-full, service record.



### UNRIVALLED PRODUCT CHOICE AND CUSTOMER SERVICE

As experts in global sourcing our product portfolio is unparalleled, providing the most comprehensive choice of specialist products from the biggest brands in the industry. With a stockholding of more than 12,000 product lines, IDS gives you immediate access to complete surfacing solutions. This unrivalled product choice is further enhanced by the professional product specialists within our dedicated sales teams.

At IDS it's simple: One point of contact. One phone call. One order. One delivery. One invoice. We're easy to do business with, saving time and improving our customers' productivity and efficiency.

For convenience and flexibility, we offer a 24/7 online trading solution via Webstore. Registered trade customers have full access to our entire flooring, worktop, laminate and wall panelling portfolio, allowing them to manage their account, search and download information, order products and track deliveries.

Log on to idsurfaces.co.uk



### WORKING **PARTNERSHIPS**

Our company ethos is to 'grow by helping our customers and suppliers grow', whether you are a customer or a supplier we believe in building long lasting relationships.

Our mission is to deliver genuine value to our partners, offering a personalised service, advice and support with business benefits that promote opportunities for mutual growth and prosperity.

At IDS innovation is in our DNA, offering new and exciting products from leading brands, as well as providing value added services such as bespoke digital print and speedy sampling. As an IDS partner, businesses have gained significant competitive advantage through use of our flexible distribution network and exclusive access to some of the most innovative products on the market.



### **COMMITTED TO** SUSTAINABILITY

When buying from IDS you can be confident that you are trading in goods that are from legal, ethical and sustainable sources. 100% of our wood based products are EUTR compliant and 80% are either FSC $^{\circ}$  or PEFC $^{\mathsf{TM}}$ . We have held Chain of Custody since 2005 and offer certified FSC® or PEFC™ options across each of our main product areas, including flooring, worktops, panel products, wall panelling, laminates and compact.

In addition, highly efficient route planning of all our vehicles keeps our carbon emissions as low as possible. We also recycle and bale cardboard, plastic and timber across all of our branches.



Look for FSC® certified products

### LAMINATE

We bring together the industry's biggest names in laminate including Formica®, Polyrey®, Resopal®, Merino and Fundermax to create a comprehensive choice, and with a variety of sheet sizes, digital print options plus 24-48 hour delivery on ex-stock items, we're number one for laminate! In addition to this, we offer a range of backing and white liner laminates to suit all budgets,with a matt or texture finish, along with an FSC® option.



### COMPACT

Our Compact portfolio comprises a huge variety of colours, textures, thicknesses and sheet sizes from the industry's leading brands.

A self supporting, prefinished product which is CE compliant, high impact resistant and waterproof, Compact is the ideal product for wall linings, lab worktops, washrooms, lockers and cubicle systems. However Compact is not just a washroom product; Formica® offer Vivix for external use, Polyrey® Reysitop is furniture grade hardwearing, and Abet supply a labgrade product.



### **DECORATIVE PANEL**

Our comprehensive range has been developed to enable customers to source all of their panel product requirements from one supplier. From raw boards,MFC, MDF, CDF, matching edging tape and more, we have access to a huge variety of materials from the industry's leading manufacturers to ensure that we can fulfil any request. With a vast choice of sheet sizes and thicknesses, cutting edge textures and in line registration, we are continuously investing in product development and innovation to provide our customers with the latest products and broadest portfolio possible.

In addition, our product offer is supported with dedicated Panel Specialist branches who can be contacted on 0845 023 0376.



### WALL PANELLING



Our selection of wall and ceiling panelling is unrivalled. Bringing together the industry's leading brands to offer waterproof panels for bathrooms and wetrooms, ceiling panels that can be applied directly over Artex, decorative panels that negate the need for plasterboard, and tough, hardwearing wallcoverings for commercial and public areas; our portfolio is vast.

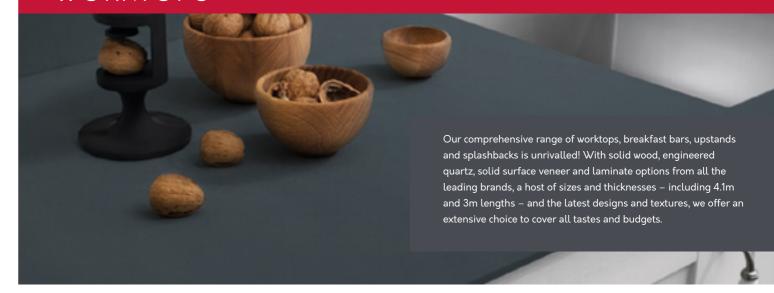
With a broad palette of colours and designs spanning marbles, stones, woodgrain effects, plain colours and more, we have a stunning solution for any style. Added to this is our bespoke digital print option to create a unique look in both domestic and commercial settings — anything is possible!

### **FLOORING**



With a vast portfolio spanning real wood, vinyl and laminate, we offer flooring suitable for any application including domestic and commercial, as well as a number of waterproof options. With a colour and texture to suit any style or specification, our on-trend products are also hardwearing and durable and supported with installation accessories and underlays. Combining premium brands with next day delivery, we can meet any requirement!

### WORKTOPS













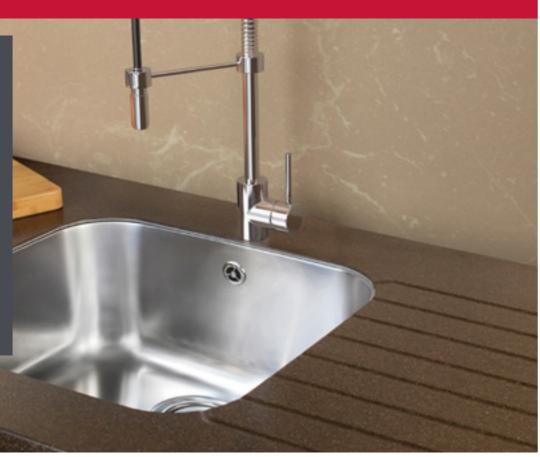




## SINKS & TAPS

Our stylish portfolio of sinks and taps perfectly complements our comprehensive worktop range, providing a complete solution for any kitchen.

The Tuscan Sink and Tap Collection offers a variety of sink styles across different materials including stainless steel, granite and ceramic. With a selection of taps to mix and match with, including Bollente for steaming hot water in an instant, the range caters to all tastes and budgets. Basix Sink & Tap Packs offer great value for money.



### SOLID SURFACE



### RELATIONSHIPS ARE AT THE HEART OF OUR COMPANY'S ETHOS AND WE ARE PROUD TO BE WORKING WITH ALL OF THESE TRUSTED BRANDS



LAMINATE



**≥**polyrey

Touch

MERINOLAM DECORATIVE LAMINATES

Lūvih

**WRESOPAL**°



FLOORING



**MALMO** 



F A U S

SWISS KRONO

**Basix** 

LiViT

QUICK-STEP\*



LIVYN

COMPACT

**w**polyrey



FUNDER**MAX** 

WORKTOPS

aв omega

**B**options

**DUROPAL** 



FORMICA prima

aria

minerva\*

tuscan

Oasis

ævista

PANEL

SWISS KRONO

FINSA

MAXTOP

am-stone

maia<sup>®</sup>

**Basix** 

DECORATIVE

**▼IPFLEIDERER** 

PANOPREY®

**FORESCOLOR** 

SINKS AND TAPS

tuscan

**Basix** 

WALL PANELLING



splash**panel** 

proplas

proplas

as nuance

**Basix** 

ClicWall



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Elements

# Big on surfaces. Big on service. It's got to be IDS.



SPECIALIST

#### Cardiff<sup>^</sup>

The Makeover Centre, Unit 2, Treforest Trade Park, Main Avenue, Pontypridd CF37 5UR.

- T 01443 842 911
- 01443 842 914
- **E** cardiffsales@themakeovercentre.com

#### Chatham<sup>^</sup>

The Makeover Centre, 6 Lordswood Industrial Estate, Revenge Rd, Chatham ME5 8UD.

- 01634 666 613
- 01634 666 593
- chathamsales@themakeovercentre.com

#### Cheadle<sup>^</sup>

The Makeover Centre, Unit E1, Countess Avenue, Stanley Green Business Park, Handforth, Cheadle SK8 6QS.

- 0161 485 3571
- 0161 486 9407
- **E** cheadlesales@themakeovercentre.com

### Croydon<sup>^</sup>

The Makeover Centre, Unit 2, Coomber Way Industrial Estate, Coomber Way, Croydon CRO 4TQ.

- T 0203 967 1098
- 0208 665 5329
- **E** croydonsales@themakeovercentre.com

#### Enfield<sup>^</sup>

The Makeover Centre, Unit 9 Trafalgar Industrial Estate, Jeffreys Road, Enfield, London EN3 7TY.

- T 0203 985 9324
- **F** 0208 443 5580
- **E** enfieldsales@themakeovercentre.com

### Elu\*

The Potter Group, Queen Adelaide, Ely, Cambridgeshire CB7 4UB PANEL

- 01353 645 110
- 01353 645 112
- E elysales@idsurfaces.co.uk

3a Budlake Road, Marsh Barton Trading Estate. Exeter EX2 8PY

- T 01392 824 452
- 01392 824 469
- exetersales@idsurfaces.co.uk

#### **Gateshead**

Dukesway, Team Valley Trading Estate, Gateshead NE11 OPZ

- 0191 491 7000
- 0191 491 7007
- E gatesheadsales@idsurfaces.co.uk

West End Approach, Off Bruntcliffe Road, Morley, Leeds LS27 ONB

- 0113 220 3900
- 0113 220 3901
- leeds.sales@idsurfaces.co.uk

#### Norwich

Units 3-5, Arms Park Road, Union Park, Norwich NR6 6NE

- 01603 402 133
- 01603 402 024
- norwichsales@idsurfaces.co.uk

#### Nuneaton

St David's Way, Bermuda Park, Nuneaton, Warwickshire, CV10 7SD

- 02476 325 031
- 02476 326 806
- E wmsesales@idsurfaces.co.uk

#### Rosyth

Caledonia Heights, Admiralty Park, Rosyth, Fife KY11 2WW

- 01383 421 120
- 01383 421 133
- rosythsales@idsurfaces.co.uk

#### Southampton

Unit 12, Southampton Trade Park, Third Avenue, Millbrook, Southampton SO15 0AD

- 02380 698 950
- 02380 698 951
- southamptonsales@idsurfaces.co.uk

#### Stoke

SPECIALIST

Parkhouse Interchange, Parkhouse Industrial Estate, Newcastle-Under-Lyme ST5 7FB

- 01782 567 222
- 01782 567 223
- stokesales@idsurfaces.co.uk

#### **Swindon**

Unit 9, Euroway, Blagrove, Swindon, SN5 8YW

- 01793 513 181
- 01793 513 995
- swindonsales@idsurfaces.co.uk

#### Thurrock<sup>^</sup>

The Makeover Centre Unit B, Logistics City, Motherwell Way, Thurrock, RM20 3LB

- 01708 252 366
- 01708 865 721
- thurrocksales@themakeovercentre.com

#### Warrington\*

Sedgefield House, Trident Business Park Birchwood, Warrington WA3 6BX

- 01925 852 200
- 01925 852 999
- warringtonsales@idsurfaces.co.uk

#### Woodford<sup>^</sup>

The Makeover Centre, Forest House, Unit 18, Woodford Trading Estate, Southend Road, Woodford Green IG8 8HF

- 0208 550 8899
- 0208 550 3918
- **E** woodfordsales@themakeovercentre.com



Tel: 0800 121 6447 Email: solutions@idsurfaces.co.uk

 $<sup>^{\</sup>star}$ Office only. No showroom  $^{\wedge}$ Makeover Centre at this site